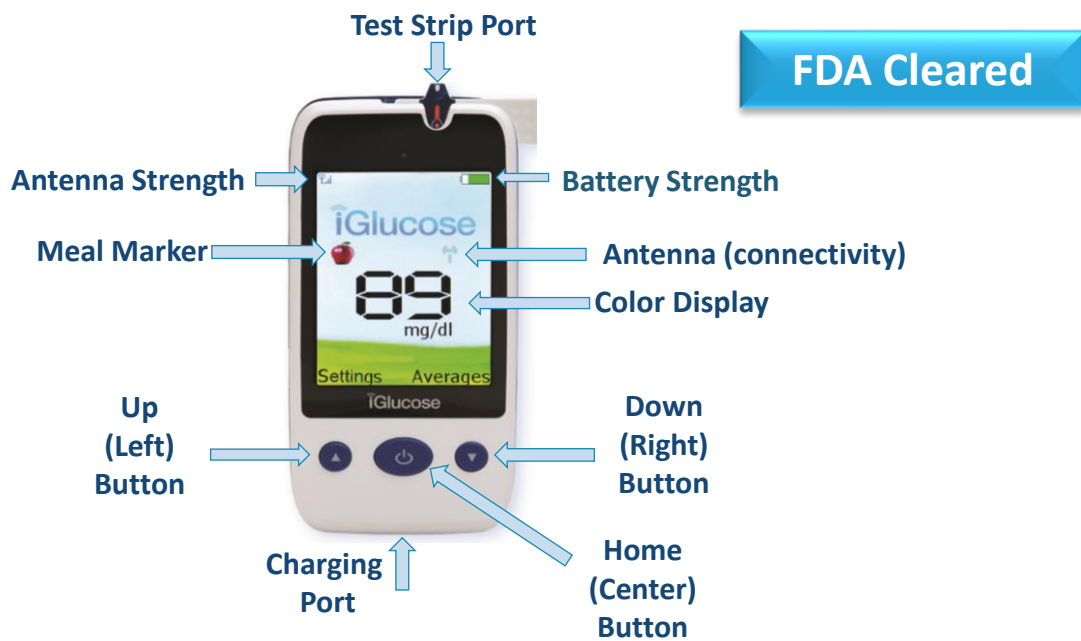


iGlucose® Meter Reference Guide

iGlucose® Simple and Easy Testing



1. Turn iGlucose “On” – Press and Hold Center Button

- Keep iGlucose “On” – Will go into Standby Mode. Awakes with test strip insertion

2. Date and Time – iGlucose synchronizes with the cellular network clock

3. Rechargeable Battery – About 30 minutes to charge, charge lasts 10-14 days

- Cannot conduct a BG test when charging

4. Meal Markers – Press “Center” Button before BG test

- Pre Meal “Full” Apple icon, Post Meal “Eaten” Apple icon



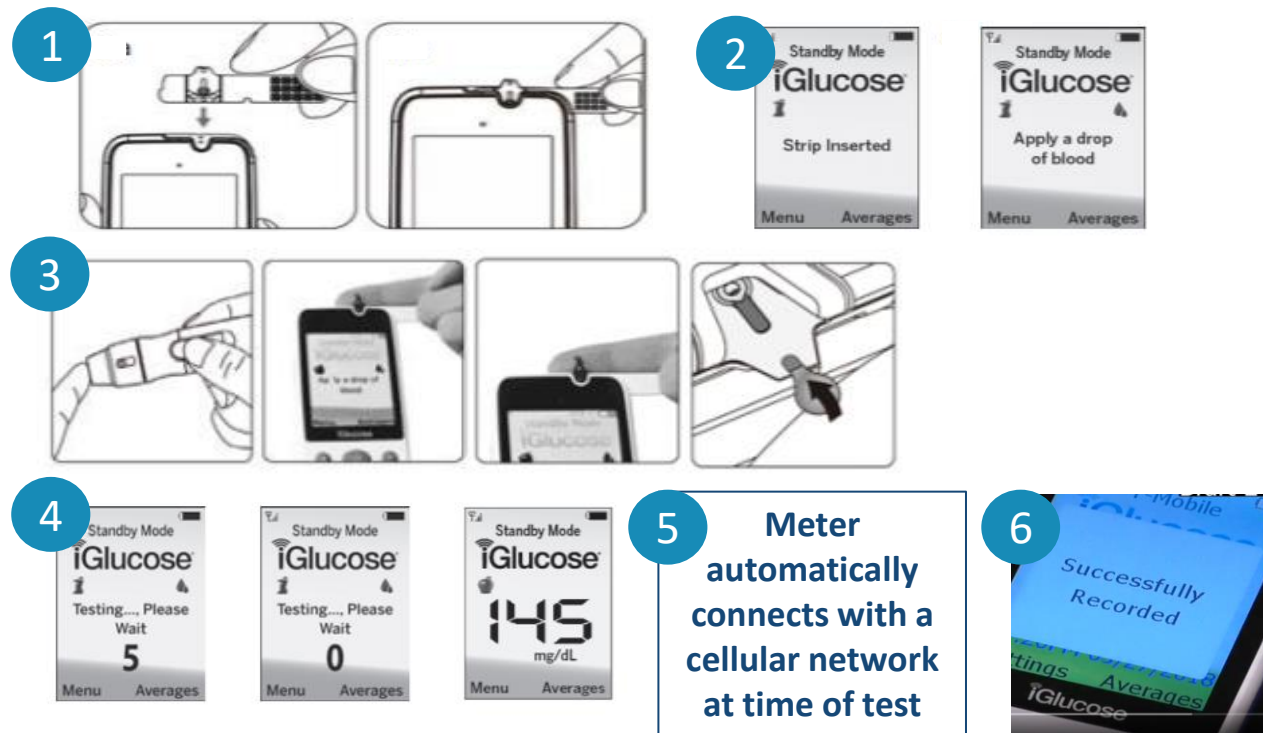
iGlucose Technical Support
Toll Free (1)844-445-8267
Mon-Fri 9am-9pm ET

<https://smartmeterrpm.com/>

iGlucose® Testing Process

Test Strip Insertion

- Hold test strip horizontally
- Snap test strip down in place
- Test strip insertion wakes up device from **Standby Mode**
- Upon strip insertion, Display reads – **Strip Inserted. Wait for Apply Blood Message**
- Followed by – **Apply a drop of blood (120 seconds to apply blood)**



iGlucose® Frequently Asked Questions

iGlucose® Display Error Messages

- **Test Strip Issue** – Test strip error, please check strip and re-insert
- **Low Blood Sample** – Low blood volume, please insert new strip and retest
- **Meter Malfunction** – Device malfunction, please test with control solution
- **Damaged Test Strips** – Used or damaged strip, please insert new strip
- **Blood Sample Irregularity** – Sampling error, please insert new strip and retest
- **Meter Calibration Issue** – Auto-Coding error, please call customer service
- **No Signal** – Device detects an abnormal signal while testing
- **Battery Power** – Full battery icon | Low battery icon
- **Hypo/Hyper Display Message** – "Lo" <20 mg/dl and/or "Hi" 600 mg/dl
- **Temperature Message (Hot or Cold)** – Temperature error, operating temperature Below 50°F (10°C) - 104°F (40°C)
- **Invalid SIM**, please call iGlucose technical issues – 844.445.8267



Glucose to A1C Comparison

Glucose Reading	A1C
97 mg/dl	5%
126 mg/dl	6%
154 mg/dl	7%
183 mg/dl	8%
212 mg/dl	9%
240 mg/dl	10%
269 mg/dl	11%
298 mg/dl	12%

Frequently Asked Questions (FAQs)

- 1. My meter won't turn "on". I've plugged it in and it's not lighting up?**
 - *When a meter is totally out of charge, it takes a few minutes to get enough charge to light up the screen.*
- 2. My meter won't turn "on" when I insert a test strip.**
 - *The strip won't turn the meter on if the meter is turned off. It will if the meter is waiting in Standby Mode. Keep the meter on and it will always remain in Standby Mode.*
- 3. I'm getting a sampling error when I test?**
 - *Most likely, you have applied your blood sample before the message "apply a drop of blood" appears on the meter screen.*
- 4. I'm not getting a cellular signal.**
 - *As with your cell phone, some buildings/rooms are less conducive for a cellular signal. Moving to another area usually works.*
- 5. What happens to my results if I didn't get a signal.**
 - *iGlucose® never loses a BG results. The next time you test and connect with a cellular signal, the previous BG result(s) will be transmitted along with the proper date and time of your test.*
- 6. My iGlucose® readings are different from my other meter readings?**
 - *iGlucose® is an FDA cleared device. All BG meters and test strips use different technologies to calculate BG readings. BG readings should be compared to lab results, not meter to meter comparisons.*